Chapter 2:

System Analysis

This chapter is divided into two parts, user characteristics and tools and technology. Characteristics include all the modules and tools & technologies include which hardware and software in used.

**2.1 User Characteristics**

**2.1.1 Modules**

**User Module:**

* Registration management.
* Download management (Document).
* Blog management.
* Change password.
* Forgot password.
* Feedback.

**Admin Module:**

* Login management.
* Employee management.
* Customer management.
* Database management.
* Blog management.
* Activity management.
* Terms and conditions management.

**2.2 Tools & Technology**

* + 1. **Hardware**
* **Server side :-**
  + RAM:2GB
  + HDD:160GB
  + Processor: P4
  + OS: MS server 2008, 2003
* **Client side :-**
  + RAM:256MB
  + HDD:40GB
  + Processor:p4
  + OS: Windows XP, 7.
    1. **Software**
* NETS BENS
* SQL Server , Easy php database
* Back end: SQL Server 2008
* Back end language:html,css